

SERVICE

Overview of services for your Pero machines



OUR SERVICE TECHNICIANS



Our technical service is carried out exclusively by our own factory-trained technicians, who are specifically trained on our products and machines.

- In-depth knowledge and years of experience
- Guaranteed fast and reliable maintenance and repairs
- Continuously trained technicians, always up to date

Benefit from our expert service to ensure maximum availability and a long service life for your equipment.

COMMISSIONING OF NEW PERO MACHINES



With profound expertise and years of experience, our service technicians ensure that your systems not only operate reliably but are also ready for immediate use.

Every commissioning is carried out according to strict quality standards to ensure smooth integration into your production processes from day one.

TRAINING ON CUSTOMER MACHINES – ON-SITE



Benefit from our operator and maintenance personnel training for smooth and safe operation of your system.

- Directly at your machine, for maximum practical relevance and efficiency
- Our experts provide in-depth knowledge and practical skills
- Tailored specifically to your individual needs
- Focus on quality and safety
- Increase the competence of your staff

This ensures that your employees are fully prepared for their daily operations.

REGULAR MAINTENANCE ACCORDING TO FACTORY SPECIFICATIONS



Our regular maintenance is carried out strictly according to factory specifications to ensure the optimal functionality and longevity of your machines. Our factory-trained technicians ensure that all maintenance work is performed with precision and the highest quality. These regular inspections allow potential problems to be identified and resolved early, maximizing the safety and efficiency of your machines.

Trust in our expertise to minimize downtime and ensure the long-term operational safety of your machines.

REPAIRS FOR MACHINE FAILURES OR DOWNTIME



Our focus is on delivering the highest quality and safety to minimize your production downtimes as much as possible. Thanks to their specialized training and extensive technical expertise, our experts are able to diagnose and rectify problems precisely.

We use only original parts and work strictly according to manufacturer specifications to ensure the reliability and longevity of your machines.

OUR SERVICE-HOTLINE



Our service hotline is staffed exclusively by our own regularly trained personnel who possess in-depth knowledge of our machines.

- Available at any time during our business hours to answer technical questions
- Fast assistance in case of malfunctions
- Solutions tailored to your specific needs

Our focus on quality and safety ensures that you receive competent support tailored exactly to your needs.

EXTENDED PHONE SUPPORT (optional)



- Qualified support from our factory-trained personnel, even outside regular business hours
- Assurance of fast and competent assistance beyond normal working hours
- Our experts are ready to clarify technical questions, solve problems, and assist with all matters related to your machines
- Continuous training ensures our employees are always up to date, so you can trust in the highest quality and safety

Take advantage of our extended availability for maximum operational safety and efficiency!

RECURRING CALIBRATION ACCORDING TO FACTORY SPECIFICATIONS (optional)



Through regular calibration of pressure and temperature sensors according to factory specifications, we ensure that your sensors always work precisely, and the safety of your machine remains guaranteed.

Trust in our routine and expertise to ensure the longevity and efficiency of your machines over the long term.



RECURRING PRESSURE TESTING OF PRESSURE VESSELS FOR R0, S1, R1, R2, AND N2 MACHINES (optional)

- Recurring pressure testing of your pressure vessels in machine sizes R0, S1, R1, R2 and N2 in accordance with the current safety standards of the BetrSichV and TRBS 1201
- Tests are conducted routinely to ensure your machines comply with legal requirements and operate reliably
- Through regular inspections and calibrations, we guarantee the safety and longevity of your pressure vessels



MAINTENANCE CONTRACTS AND FIXED-PRICE CHECKS FOR R- AND N-SERIES MACHINES (optional)

We are happy to offer you customized maintenance contracts that are tailored exactly to your needs.

- Checks are carried out by our technicians and include a comprehensive review of all relevant components
- Through regular maintenance according to the highest quality and safety standards, we ensure the reliability and longevity of your machines
- Our maintenance contracts provide predictable costs and minimize the risk of unexpected breakdowns

With our tailored maintenance packages, you can ensure that your machines are always functioning optimally and meet the demands of your operation.



REMOTE ACCESS AND MAINTENANCE FOR MACHINES WITH REMOTE MAINTENANCE OPTION (optional)

Thanks to this technology, we can monitor your machines in real-time, perform diagnostics, and efficiently resolve problems without needing an on-site visit. This saves time and costs while maintaining the highest security and quality standards.

With our remote maintenance solution, you benefit from quick response times and maximum machine availability, supported by cutting-edge technology and experienced processes.



MACHINE ERROR ANALYSIS LOGGING WITH SPS ANALYZER (optional)

- Detailed recording and analysis of all relevant machine data
- Precisely diagnosing and addressing malfunctions
- Evaluations and the insights gained help to identify potential problems early and take preventive measures

(Services may vary by country. Details available on request.)

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